

Families,

We want to thank you for your tremendous patience as we have navigated this situation with our partners at WorldStrides. We have just spoken with the contact there, and we hope you will be pleased with how they have cleared a path forward that will better suit our families!

Due to circumstances beyond our control, the trip that was planned for the end of September has been rescheduled. We are excited to travel with those of you who can join us on our new travel dates of **April 29, 30 and May 1, 2021**. You have worked so hard and we know we are all missing out on so much right now, but this trip is going to be a great reward after getting through this difficult period.

For the few students who are unable to join us on the new travel dates, WorldStrides will honor the Full Refund Program, as we have already discussed. *Here is the change*. For those who did not purchase FRP, you will also get a similar cash refund (including deposit), with an adjustment of \$179 for just a small portion of WorldStrides' unrecoverable costs. Fees incurred are non-refundable.

If you have already indicated your intention to cancel to WorldStrides in writing, **no action is required on your part to begin the refund process**. Please note your exact refund amount may vary depending on what you've paid toward your trip cost at this time. You can log into your account on MyTrip to view what you have paid toward your trip. If you need additional clarification, you can reach out directly to WorldStrides' Customer Support at **800-468-5899**.

Due to the high volume of refunds being processed, WorldStrides has asked for your understanding on timing. Families can expect to receive refunds 6 - 8 weeks from your originally scheduled departure date.

The team at WorldStrides asked us to share their appreciation for your patience and understanding in these unprecedented times. We hope this change allows the organization to earn your trust going forward, as we continue to navigate this difficult time in our history together.

Thank you in advance for your understanding.

Sincerely,

Cheryl Geras (Grimmer)

Bob Gustas (Clark)

Kimberly Kwiecinski (Kahler)